Inclusive Communication Workshop Evaluation Report

Inclusive Communication Workshop is a one day course aiming to expand participants’ thinking about inclusive communication as well as to help participants to develop strategies in tackling communication barriers.

Strategic Outcomes:

- **Strategic Outcome**: Groups, whether already established or just getting started, have the tools they need to engage with their local community in a positive and inclusive way.

Key Actions:

- Promote, deliver and evaluate a range of training opportunities involving internal staff and external partners.

Learning Outcomes:

- Better understanding of ethos and values of inclusive communication
- Increased awareness and ability to identify communication barriers
- Better knowledge of different types of inclusive communication
- Being confident in applying inclusive communication in the workplace
Programme

9:30    Registration
9:45    Introduction
10:00   Lost in translation – ice breaker
10:30   Why inclusive communication matters?
10:45   Organisational ethos and values
11:15   Break
11:30   Range of communication tools
12:00   Personal experience of negative communication
12:30   Lunch
13:30   Inclusive communication tools
14:00   Personal experience of positive communication
14:30   Break
14:45   Develop an inclusive communication practice
15:15   Sharing practices
15:45   Evaluation
16:00   Close
Participants

Eleven people attended this workshop on 24 May 2017.

The participants’ age range spanned from 18 to 70. Four of the participants are female and seven male.

One participant stated that they have a disability.

Six self-classified as Scottish, one as Other British, one as other British, one as other white background and one as African.

Six of the participants stated they have no religion, two stated Church of Scotland, one stated Christianity Other and one stated Christianity other.

Seven participants stated that they are Heterosexual/Straight, one Bisexual and one stated other.

Two participants have caring responsibilities.

Three participants are married, one live with partner, two are divorced/separated and three are single.

Five of the participants are employed full-time, one in part-time employment, one unemployed and seeking work, one retires and one other.
Six participants scored the workshop 5 out of 5 for information being helpful, four scored 4 out of 5 and one scored 3 out of five.

Six participants scored the workshop 5 out of 5 for information being presented clearly, three scored 4 out of 5 and two scored 3 out of five.

Six participants scored the workshop 5 out of 5 for queries being answered sufficiently, four scored 4 out of 5 and one scored 3 out of five.

Eight participants scored the workshop 5 out of 5 for workshop being totally accessible, and three scored 4 out of 5.

Participants were asked to score their own knowledge before and after the workshop. Prior to the workshop, one participant scored their own knowledge at 5 out of 5, two at 4, three at 3, four at 2 and one at 1.

After the workshop, five participants scored their knowledge on the subject as 5 out of 5 and five at 4. This marked a significant of improvement of their knowledge as a result of this workshop.
Other Comments:

“Very informative and now able to change my understanding.”

“Training was well presented, informative and relevant.”

“Useful information, stimulates thoughts regarding the course contents.”

“May have been better with a larger group. Didn't like the mix of public sector and others as the difference in service delivery re the PSED is vast.”

“That extra point gained was very important. Excellent consolidation of previous knnowledge and new legislation and ideas.”

“Good venue and Trainer.”

Advice and suggestions for future seminars/training programmes:

“Lots of useful information - presented clearly and well-paced.”

“The programme was presented in chunks of time which allowed the information to be absorbed.”

“Turn off projector when talking - when what’s on screen is not being discussed.”

“Perhaps target public service, third sector etc, at different sessions.”

“All the group exercises were good fun and helped to keep me engaged - excellent.”
Keywords
#workshop #equality #organisationaldevelopment #workforcedevelopment #Ethos #Values #Inclusion #Communication

Further Information

More information about workforce development training or other equality, diversity or inclusion matters, please contact Fife Centre for Equalities by email info@centreforequalities.org.uk or telephone 01592 645 310.
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