



Putting Equality at the heart of our delivery approach

Mainstreaming Equality – Draft Equality Outcomes Consultation



Valuable opportunity to shape our approach

Five Mainstreaming Equality Outcomes

Social Security Scotland will deliver a seamless service that is inclusive and where our clients are able to access the support they need.

Social Security Scotland will have a culture built on inclusivity where differences are supported, our people feel valued and they have opportunities to reach their full potential.

Social Security Scotland will be an employer of choice and through our recruitment process we will look to build a workforce that is representative of the population of Scotland.

Social Security Scotland uses the equality data (evidence) collected from clients, our people and other sources to respond to feedback and continually improve the service provided to all clients.

Social Security Scotland's service is delivered through having established partnerships with relevant public sector, third sector and community bodies providing clients person centred advice no matter their circumstances

How to get involved

- Head to our website where there is a link to consultation page
- Google – Scottish Government consultation and you should be taken to Citizen Space who are hosting the consultation
- We have BSL/Easy Read/ Audio and Plain Text version
- Events – see our website